



State of North Carolina
Department of Health and Human Services

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Vocational Rehabilitation Honors Charlotte 'Superstars'

CHARLOTTE – Two employees in Charlotte are recipients of the state Division of Vocational Rehabilitation Services' "VR Superstar Award" for excellence in customer service and creativity.

- Sharon Walker, a processing assistant in the agency's Charlotte office, was honored for her customer service. The award recognizes her professionalism, integrity and sense of humor in attending to the support needs of a high-volume, 45-member unit office and to the individual needs of visiting consumers, their families and other customers.
- Cited for creativity was Celeste Helling, a speech-language pathologist in the agency's Charlotte assistive technology service center. The award honors Helling for creative service delivery to people with disabilities, as exemplified by her development of free software to assist in evaluating her consumers' speech and language skills.

Employee volunteers manage the awards program in which agency staff nominate and vote on their co-workers.

The N.C. Division of Vocational Rehabilitation Services operates field offices across the state that provide counseling, training, education, transportation and other services to around 60,000 individuals annually. These consumers, with physical, psychiatric, or intellectual disabilities, are provided assistance to become job-ready, independent or both.

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For local office contact and other information: www.ncdhhs.gov/dvrs

